









Holistic Business Approach of Swissflex-Eyewear-System



DNA: Swiss Heritage

Eye-Systems is passionate about excellence in all aspects

- Founded 1998, family owned and located in Chur (Switzerland)
- Development, design & manufacturing 100% in Switzerland
- Business model as provider of holistic eyewear system for independent local distributors who put demo-samples at POS and glaze centrally complete RX-eyewear.
- Evergreen-Collection: Warehouse of all existing parts (minimal local stock)w with fully customizable local collection
- Worldwide JIT-delivery (no MOQ)





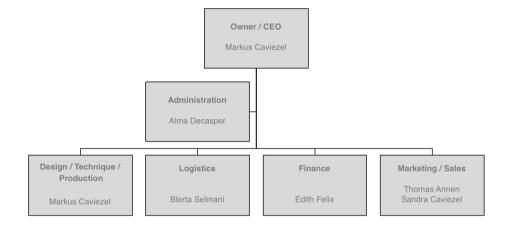




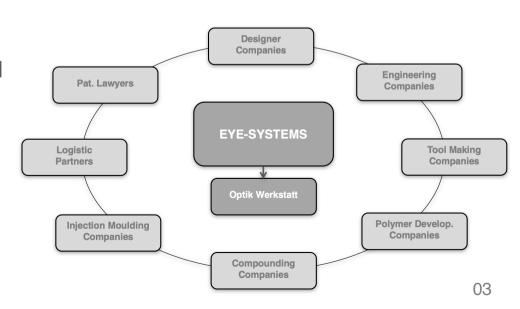
DNA: Lean Organization

Eye-Systems manages Swissflex with a small team & supplier network

Small motivated SF-Team



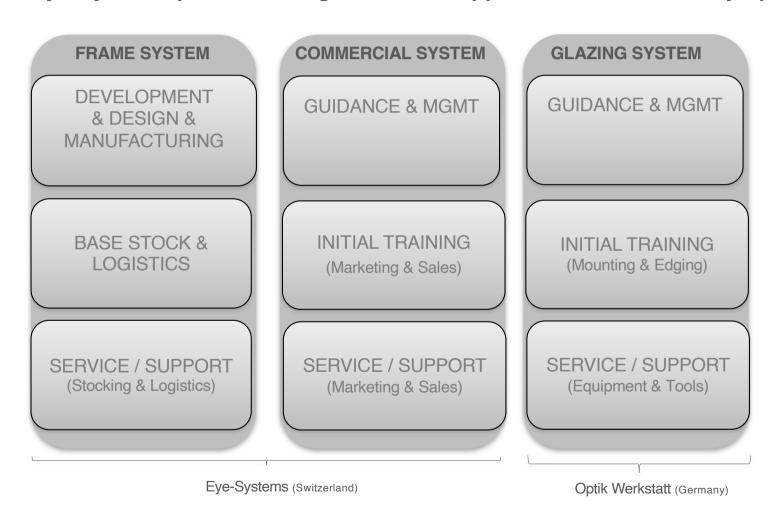
 Network organization with specialized independent companies





DNA: Core Competences

Eye-Systems provides full guidance & support for a local turn-key-operation







Eye-Systems develops, manufactures, stocks and ships in one spot in Switzerland















DNA: Worldwide Pioneer

Eye-Systems is the innovative leader of modular frame-systems

Swissflex created a new eyewear segment 'wearing comfort with personlizable style' and creates regular innovations regarding products, industrial manufacturing, logistics, marketing&sales and distribution:

- first rimless eyewear made of 100% polyamide, first spectacle frame without screws
- first modular eyewear frame-system, first holistic business approach in eyewear
- first industrial manufacture of optical eyewear (central labs), first CNC-controlled drilling technique for rimless eyewear,
- first positioning on a tangible eyewear frame benefit, first full-rim-frame with the functionality of a rimless eyewear

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DNA: Established Loyalty

Swissflex appreciates highest loyalty of wearers, sellers and promoters

- wearers stick with SF for many years and become fans (multi model owners)
- strong proactive word of mouth promotion by wearers
- many international celebrities wear SF (without getting it for free or even getting paid)
- partnership with independent distributors, opticians and endcustomers (Swissflex-Family)
- available in over 20'000 shops in 50+ countries (on all 5 continents)



DNA: Dedicated Partners (Business Model)



End Customers

Swissflex leverages skills of and assigns responsibilities to each partner level

Eye-Systems (Switzerland)

- -> system provider / comm guidelines&support
- development/design
- manufacturing & base stock
- shipping 'just in time'
- patent protection
- guidance setup & impl & devlp
- marketing & sales guidelines
- commercial training a support

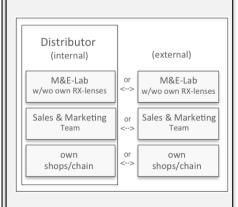
Optik Werkstatt (Germany)

- -> guidelines for M&E, lab mgmt & technical support
- guidance for setup & impl.
- technic. guidelines & training
- devices, tools, consumables
- technical support

Country/Territory X (responsibility of distributor)

Distributor

- -> territorial market mgmt
- customized assortment
- minimal local stock
- central glazing (M&E)
- M&S&CS organisation
- implementing SFguidelines
- different structural options:



Optical Shops

- -> local market mgmt
- demo collection (no stock)
- complete glasses from distr.
- fitting
- sales to endconsumer
- promotion (pos, O's, ...)

and / or

Optical Chains

and / or

O'S (Ophthalmolog., optometrists, orthoptics)

and / or

Sport/Fashion Shops

and / or

Others (B2B-Events, ...)

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Swissflex distributors sell on the ok/good-level

Setup local distributor:

- proper organization (Head & M/S/CS/L) / SF as strategic ,product in the portfolio
- trained in Chur & Berlin / Implementing SF-system-approach
- covering whole country/territory (avg. 5-10% of total shops in territory)

SF-Sales regarding development level of territory per 1 Mio population*:

High development: min=200+ / ok=400+ / good=800+

Medium development: min=100+ / ok=200+ / good=400+

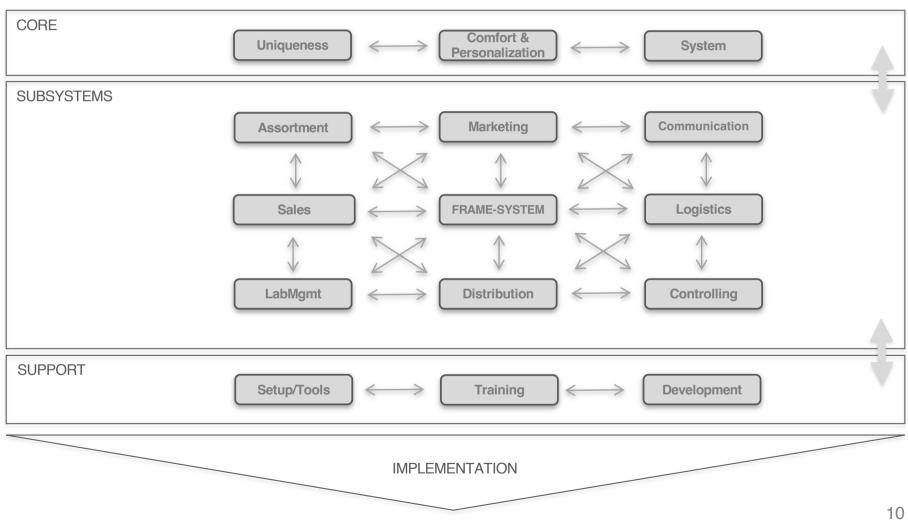
Low development: min= 50+ / ok=100+ / good=200+

^{*} Adjusted to the population size of the territory



DNA: Holistic System

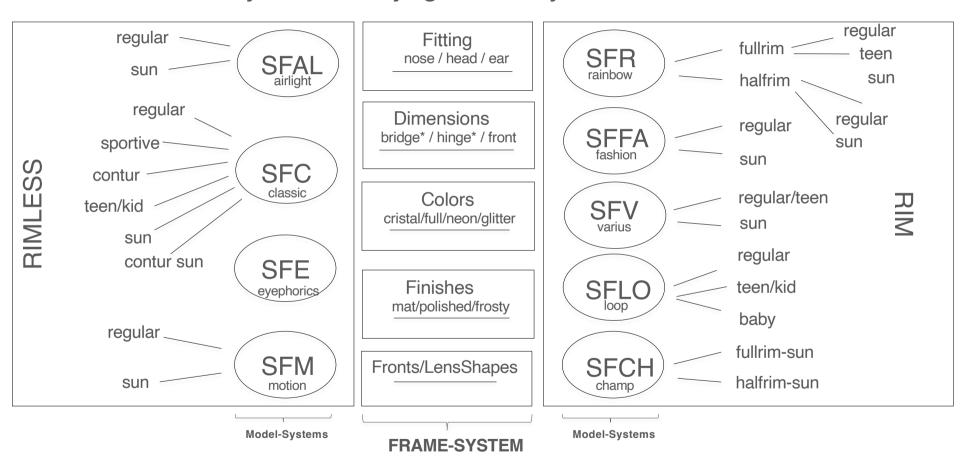
Systematic business approach with proven building kit for local turn-key-operation





Assortment internal: Modular Flexibility

9 different model-systems for any age and many activities



Over 1mio variations for most model systems (shape, (mix)color, finishes, nosepads, temples, endpieces, ...)



Assortment external: Timeless Evergreens

Collection with popular models without typical life cycle

Rimless		Rim	Kids	Sun&Sport
airlight		varius over	classic Kid	classic/motion
classic		rainbow	loop Kid	rainbow/varius/fashion
eyephorio		loop	loop Baby	loop / loop Kid / loop Baby
motion		fashion		champ

Starter-Collection with key model-systems (best sellers)



Marketing: Profound Substantiation

Simple and unified arguments for everybody

Unique Selling Point	best wearing comfort with personalizable style				
Points of Difference	Perfect fit		Modular individuality	100% Swiss-made	
Reason to Believe	Unique fitting systems for nose, head and ears	Hitec polymer with medical properties	Modular system of frame elements	Development and manufacturing in Switzerland	
Product Advantages	Perfect adaptation to each face	Ultra-light and stable, flexible, pleasent to touch, hypoallergenic, metal-free	Personizable spectacles	High-tech engineering and production with highest precision and care	
Consumer Benefits	Tailored feel and consistently sharp vision without eye fatigue	Natural feeling without any irritations (no pressure points, no slipping, no headaches)	Eyewear/glasses that perfectly matches the individual style and intended use.	Remarkable quality with optimal balance between weight and stability	
Brand Claim	like wearing nothing.				





Focused messaging by try&feel and visualization

Positioning: Swissflex-Eyewear-System offers

best wearing comfort (with personalizable style)

for any age (and many activities)

Key Features: - perfect fit

- modular individuality

- 100% swiss-made

Claim: like wearing nothing.

Promotion: - presence in shops with proactive try&feel activities

- leveraging mouth-to-mouth promotion

- cooperation with O's



















Communication: Benefit Focused

Penetrating message 'modular system for wearing comfort and personalization'

- Present demo-collection (rimless, rim, kids) system for any age and many activities
- Offer 'try & feel' and demonstrate unique features
- Use of SF-wording (USP, PODs, claim)
- Visualize benefit (tiles & poster)
- Leverage word-to-mouth promotion











Sales: Complete Package (for opticians)

Opportunity for entrepreneurial distributors / opticians / O's

High Customer Loyalty

 Customers stick with SF, wear several models for different activities and generate new customers regularity by word-to-mouth promotion.

Proven Modular Product

- Established high-tech frame-system, since 1998, distributed in 50+ countries

Practical Demo Concept

- Minimal investment, no stocks, long-selling bestsellers.

Efficient Central Glazing

- Top quality and focus on core competences like measuring, consulting, selling & fitting.

Just-in-time Delivery

- Ordering only according real sales to customers without MOQs.

Pragmatic Marketing & Sales

- Customizable communication of positioning and initutiv-systematic sales approach.

Demand Generation

- Support by O's (Ophthalmologists, Optmometrists, Orthoptics)

Holistic Support

- Regular individual support (consulting, trainings, examples, material, ...) & service

Territorial Exclusivity

- Loyal partnership, regional exclusivity, open communication and sales support

Valuable Benefits

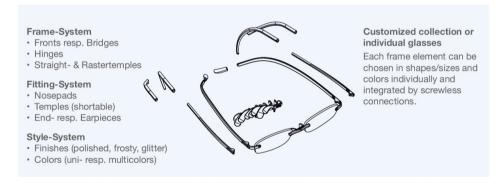
unique:	efficient:	relevant:	exclusive:
tangible	minimal	high customer	independently
wearing comfort	investment	loyalty	manufactured
individually	no	suitable for	no
customizable	stock	all ages	online sales
long-time	one stop shop	secure	recommended
bestsellers	for sourcing	liquidity	by O's
100%	just-in-time	no	protected
Swiss-made	delivery	discounts	territory



Frame-System: Unique Features

Unique modular functional eyewear for any age and many activities

- tangible benefit "comfort & personalization"
- building kit of frame elements for maximal customization



- proprietary (protected) innovative features and systems
- own special recipes, manufacturing procedures and molds
- highest material and manufacturing standards



Frame-System: Proprietary Innovation

High-tech and relevant features in every frame-element

bridge / front

- low-tension fixation
- lens-shape-adaptive (loop)



temple

- thermoplastic modeling
- click-in connection (1/100 mm)



endpiece

- bodytemperature-sensitive
- non-slip material



nosepad

- variety of systems
- ergonomic fit



colors

- several finishings
- compounded



material

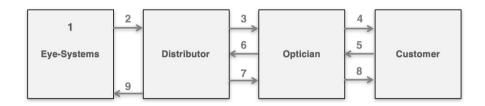
- own recipes (stability&flexibility)
- medical properties





Logistics: Efficient Process

Specific advantages and flexibility for each partner



Eye-Systems: - All products from one source (quality control)

- Available stock of all existing sets/parts (no out of stock)

- Worldwide JIT-delivery (individual supply according to local sales / no MOQ)

Distributor: - Completely customizable assortment (according local needs)

- Minimal local stock according needs of region (low investment)

- Importing & taxing according of SF as semi-goods (lower costs)

Optician: - Compact demo-collection in shops (full assortment but no stocks)

- Evergreen bestsellers and no price-promotions (stable sales&margins)

Focus on selling&servicing to/of customers (central glazing)

End-Customer:- Comfortable, individual high-quality frame (personalized spectacle)





Business system bases on lasting trends and needs ("bullet prove")

Trends (society, market):

dominance of importance of key well-being manufacturers

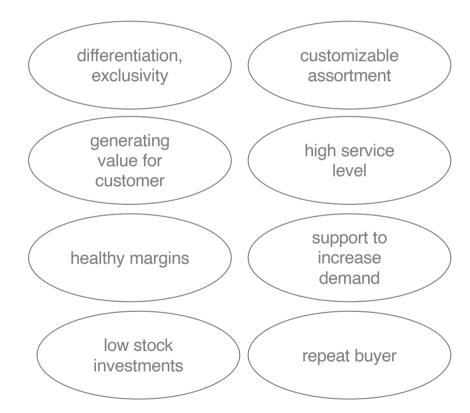




cycle

desire of shorter fashion original products

Needs of optical shops:





Holistic Business System for long-term Success

