

6. Instructions

The life of the product can be maximized by taking the following points into account:

Fitting (with ventilette)

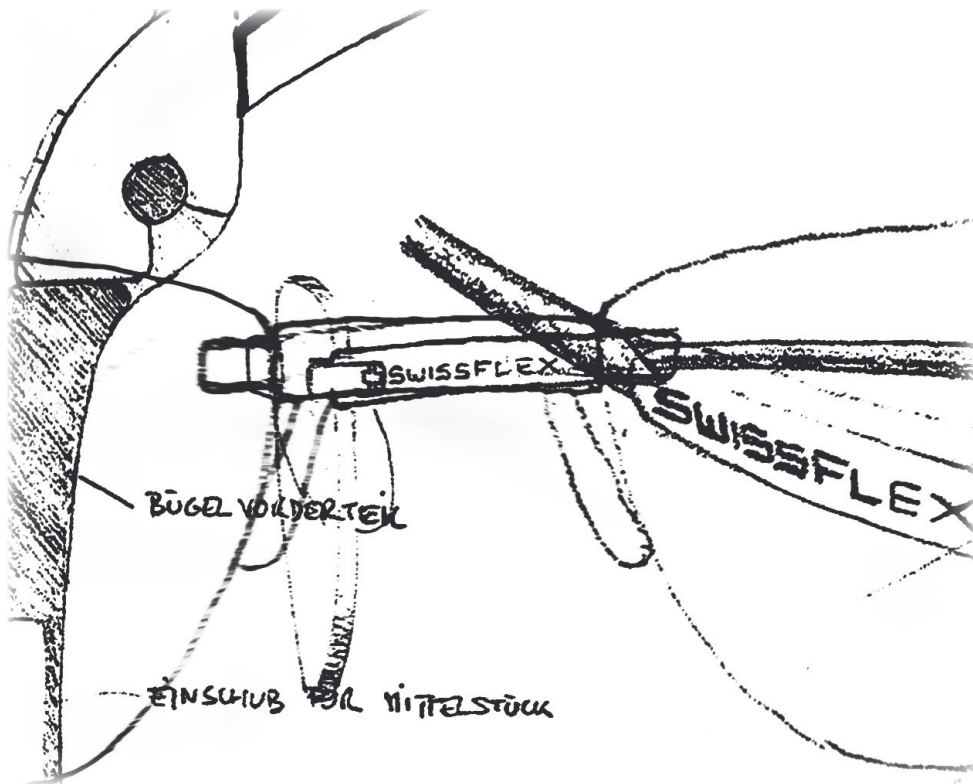
1. Heat the material slowly from both sides
2. Heat on areas, not at a single point
3. Start to bend immediately and promptly
4. Only if necessary heat more to bend more

Glue

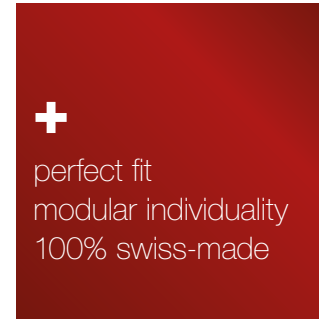
The official product to glue the ear springs is CB2008.

Cleaning

It is recommended to clean the glasses with soap, water and acetone and to avoid the use of solvents and alcohol (e.g. isopropanol). These instructions apply only to frames and not to lenses.



like
wearing
nothing.



Quality & Warranty

Information for opticians



1. Swissflex glasses

Swissflex is a modular eyewear system which offers best wearing comfort with personalizable style for any age and many activities.

2. Warranty information

Swissflex eyewear is best used in a temperature range from -20 to + 45 degrees. With regular care this product is very resistant.

The warranty provided on manufacturing and material defects in the EU is 24 months. The warranty does not cover defects by accident, improper use or misuse, alteration to the frame or other manipulations.

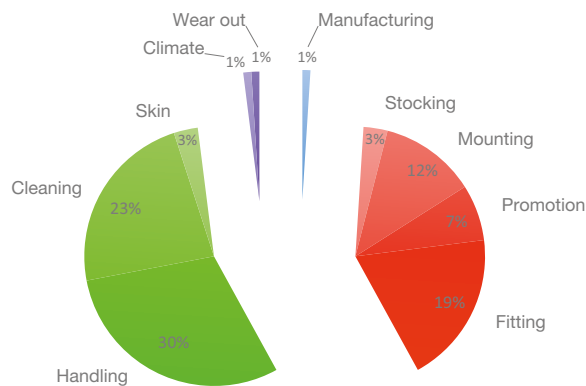
It is recommended to clean the spectacles with soap and water. Avoid the use of solvents and alcohol.

3. Impact on product durability

The durability is determined by several factors:

Manufacturing by Eye-Systems	Distribution by distributor / optician	Wearing by customer	Others
Material Processing Warehousing / Shipping	Stocking Mounting Promotion Fitting	Handling Cleaning Skin (sweat / makeup)	Climate (temp / humidity) Wear out

Two important conclusions can be drawn from the analysis of these factors:









Source: Analysis of Eye Systems in major countries 2018/2019

1. only 1% are due to manufacturing
2. the influence of fitting, handling and cleaning is over 70%.

4. Determination of the problem source

To identify the source of the damage, the following points are clarified:

		Warranty SF
1. Broken:		
a) Overexertion of material (internal effect due to material problem)	  straight cut glossy surface	✓
b) Harm of material (external effect due to shock or blow)	  jagged cut mat surface	X
2. Twisted: Overuse (external effect)	  narrowing passage brighter color	X
3. Wear out: Harm of surface (external effect)		X

In order to minimize problems, customers must be informed of the sources of the problems.

5. Most frequent mistakes

Problems are minimized by avoiding the following activities:

Assembly/disassembly of nose pad, holder and end parts

- Processing not in accordance with the installation instructions (see System & Collection optician's brochure)
- Use of inofficial tools (pliers, ...) and glue

Sales presentation

- Promise of „indestructibility“ of the product
- Demonstration of flexibility by extreme bending of the frame / support

Fitting

- Frame heating too hot / too fast
- Extreme overexpansion of the hinges

Transport / Handling

- Place the glasses sideways with one hand
- Crush the glasses (e.g. sit on the glasses)

Cleaning

- Bending of components during cleaning
- Use of solvents and alcohol

Skin (sweat / make-up)

- Irregular cleaning of lenses with soap and water
- Evaporation of medications (e.g., yellowish nose pads)